

## Visualising the Conflict

### Second Life – Island Purchase Process

By Kerri McCusker (May 2011)

#### Introduction

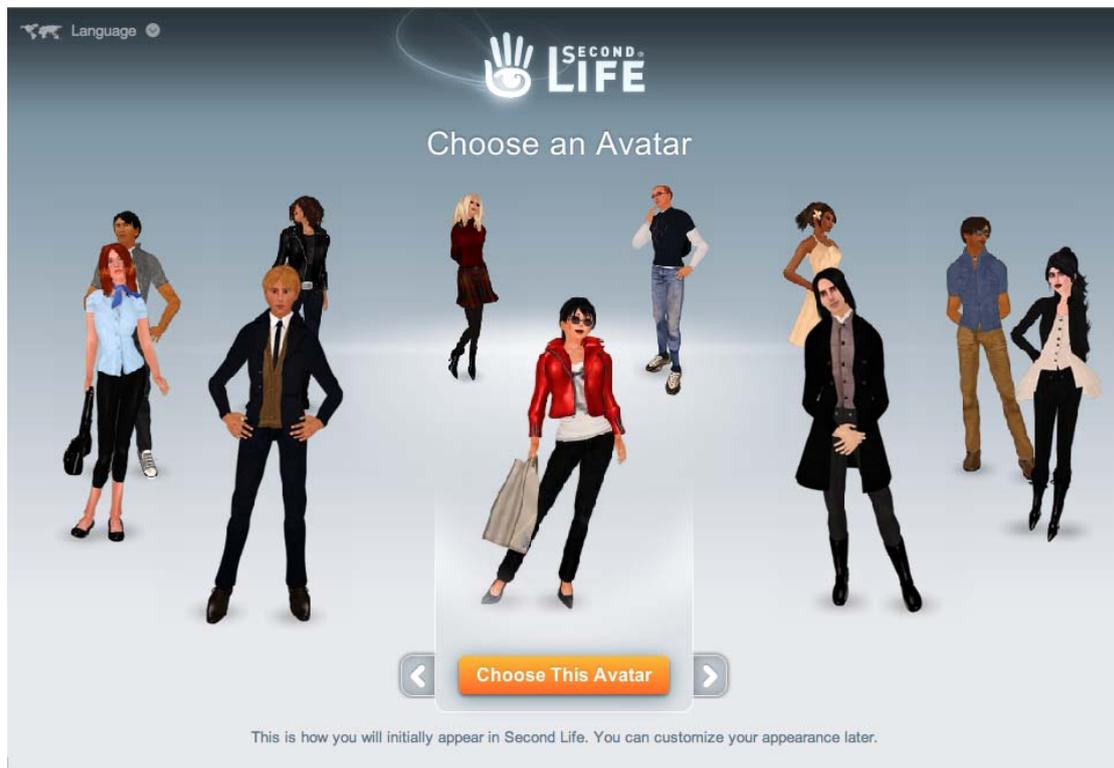
This document details the process of purchasing a Second Life island. The company who own Second Life, Linden Lab <http://lindenlab.com/> offer the option of purchasing a private region (an island) which is not connected to the mainland, meaning that the island is an independent region which the owner (the person who purchases the island) has full control of the island.

At the time of island purchasing for the 'Visualising the Conflict: Immersion in the Landscape of Victims and Commemoration in Northern Ireland' educational discount was offered. This discount has now been revoked and this document details the new process of island purchasing.

**(Note:** If you have already created an avatar and installed Second Life please skip to step 2.)

#### Step 1

The first stage of this process is to join Second Life <https://join.secondlife.com/>. Users will be asked to select an avatar from eleven choices. This choice can be changed at any time after the signup is complete.



**Figure 1: Choosing an avatar**

A username must now be selected – number and letters are allowed however special characters and spaces are not permitted.



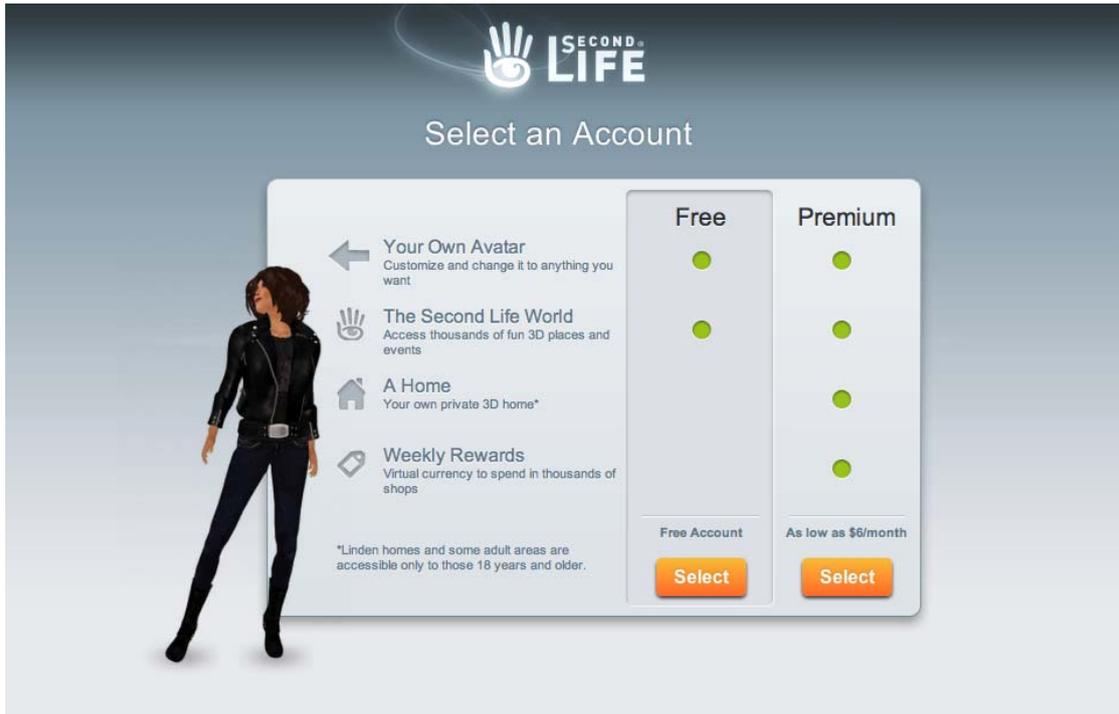
**Figure 2: Creating a username**

Users will be required to enter email, date of birth, a password, security question and answer.



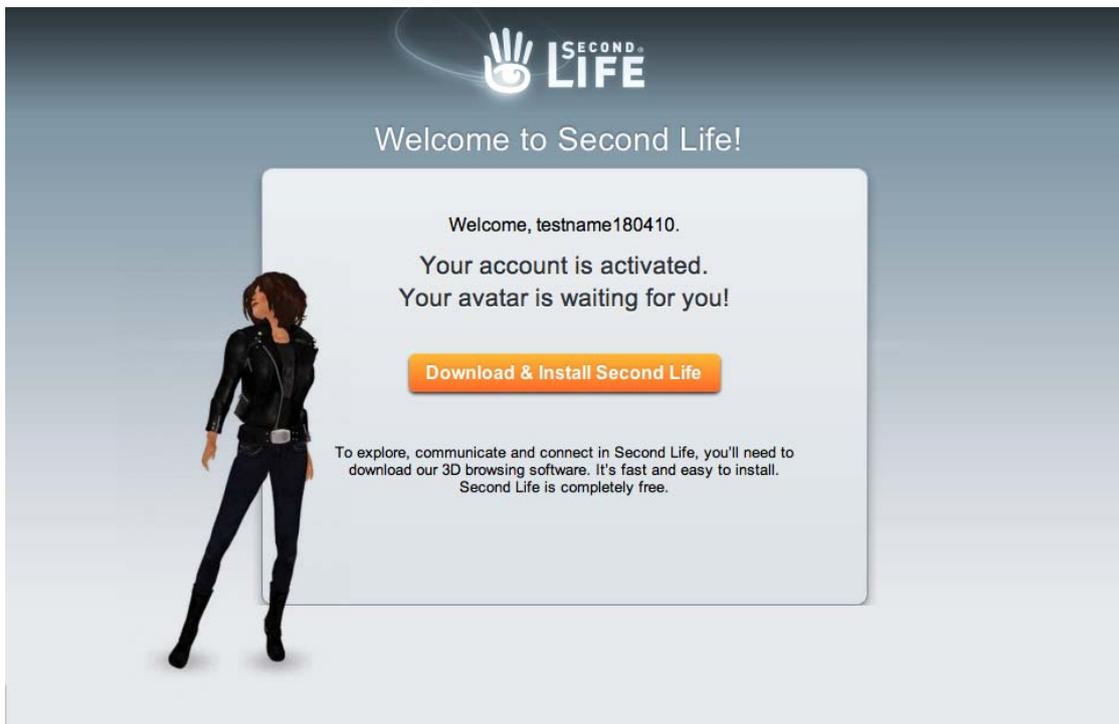
**Figure 3: Personal information and questions**

Users need to select an account, either free or premium. Please note: users do not need a premium account to own land in Second Life.



**Figure 4: Account selection**

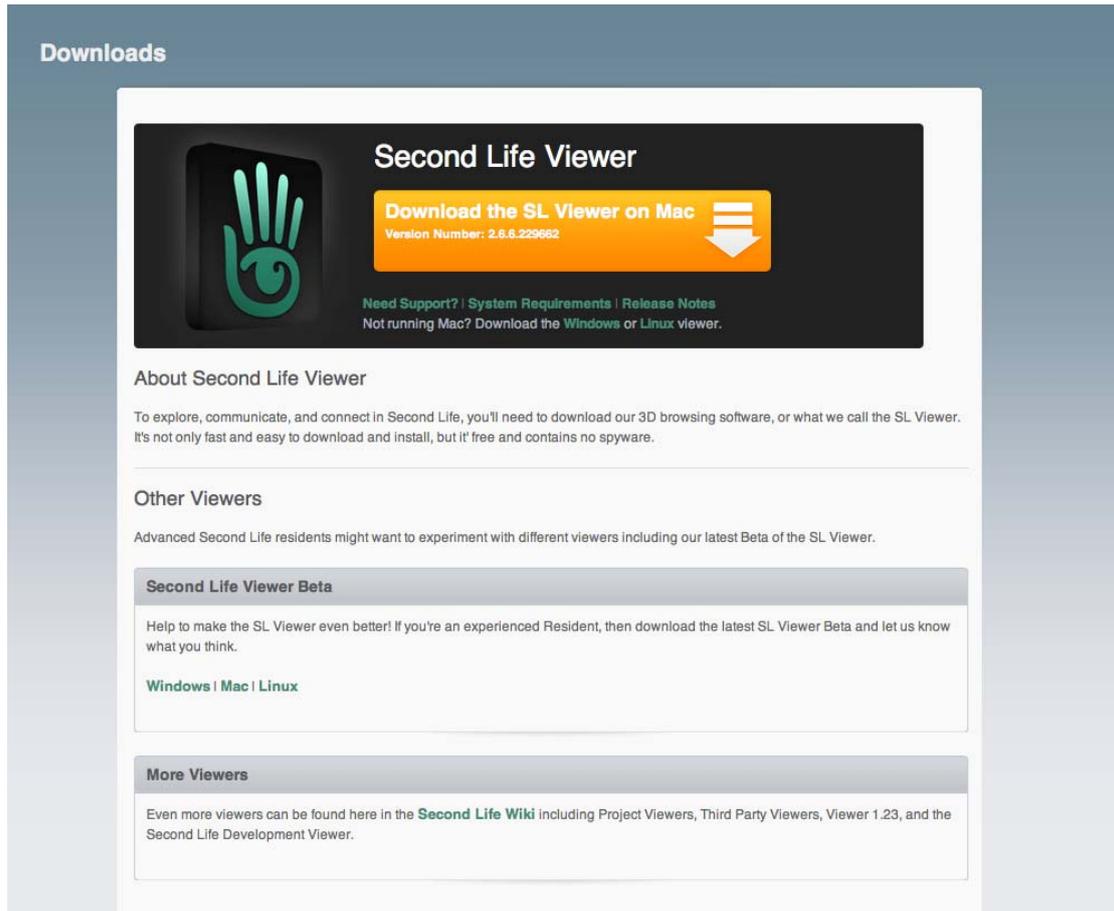
After account type selection, the users account is now activated.



**Figure 5: Account activation**

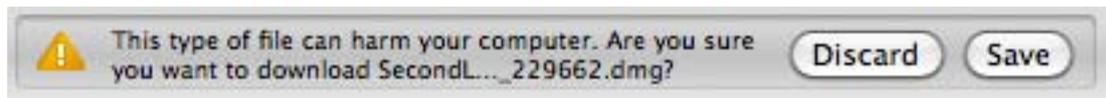
**(Note:** Figures 6 to 10 highlight download instructions which are Mac specific, skip to figure 11 to see PC instructions.)

An option for downloading the Second Life viewer should appear on the users computer after this stage. It can also be accessed from this link <http://secondlife.com/support/downloads/>.



**Figure 6: Second Life viewer download (Mac)**

Select "Save" from the message below.



**Figure 7: Saving the download**

As with all application downloads, move the download into the applications folder by dragging and dropping.



**Figure 8: Moving the download into applications folder**

The Second Life viewer should now be visible in your applications folder; it can be added to the dock.



**Figure 9: Installed Second Life viewer**

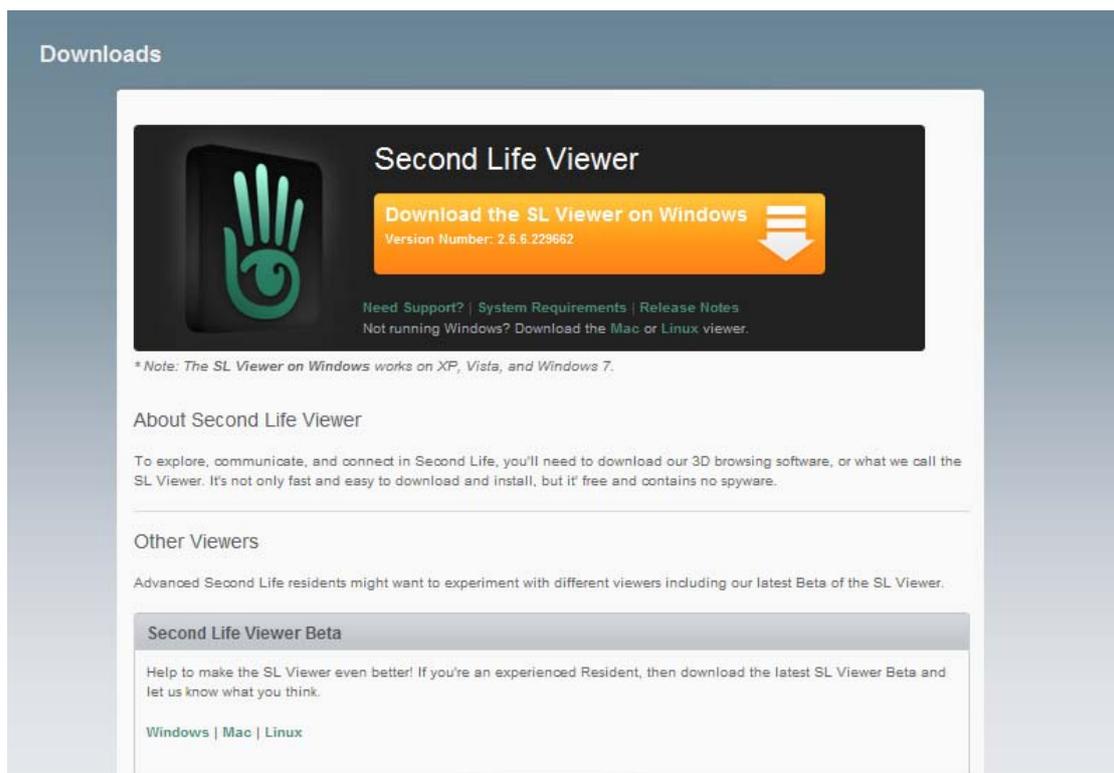
The user should click on this icon to open the viewer. Is it at this stage that the user needs to enter username (which can be retrieved from the email address provided during the joining process). Please note that once the username has been entered the word 'Resident' must be added after i.e. Username Resident. Once the password is entered users can select the login button to enter Second Life.



**Figure 10: Second Life viewer**

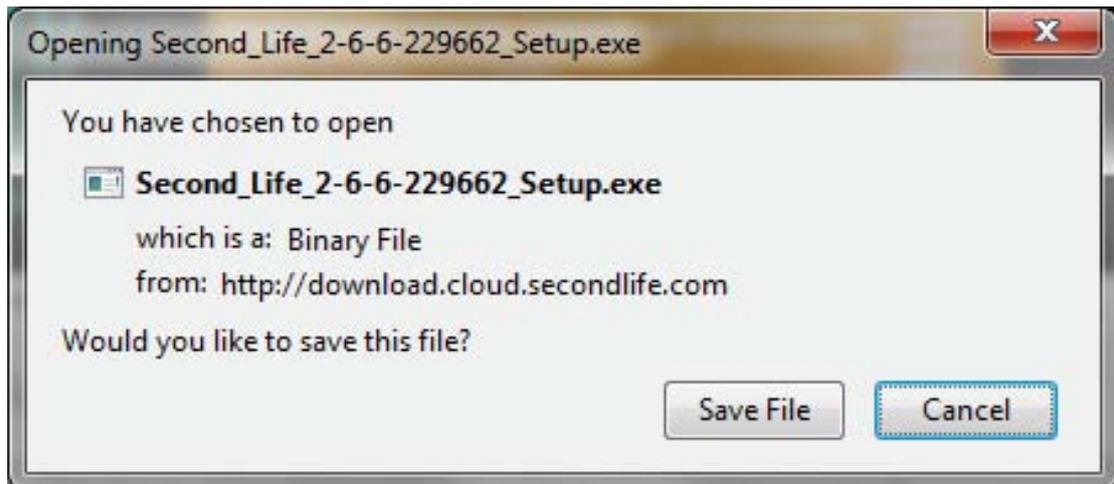
**(Note:** The following instructions are PC specific; please skip to page 10 for the next stage.)

An option for downloading the Second Life viewer should appear on the users computer. It can also be accessed from this link. <http://secondlife.com/support/downloads/>



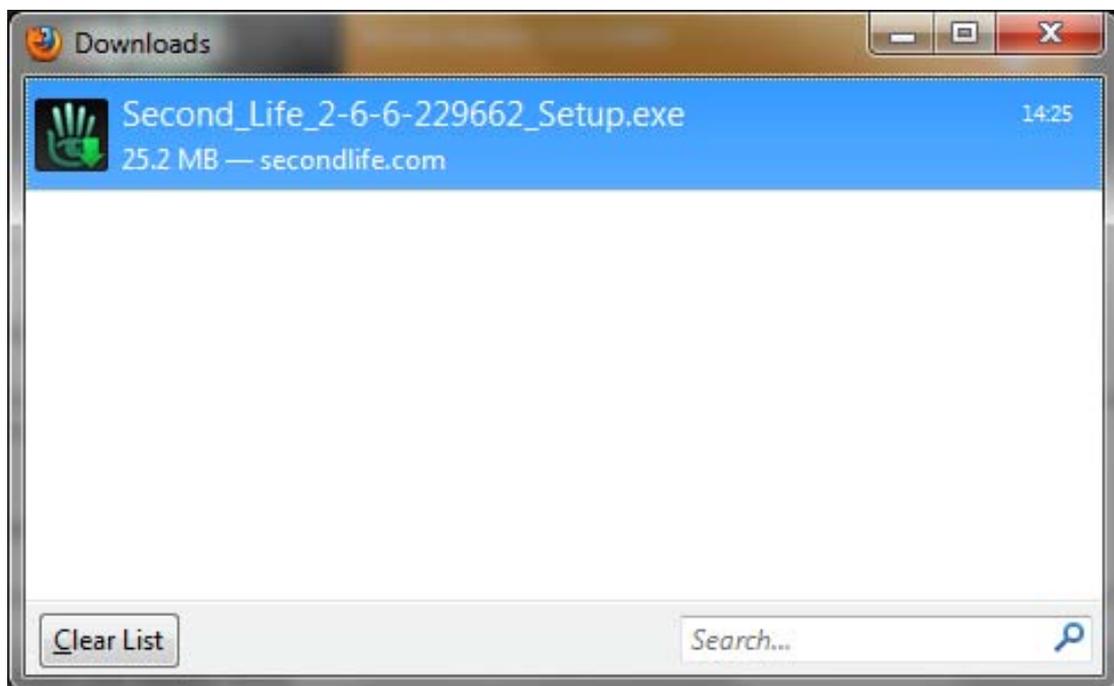
**Figure 11: Second Life viewer download (PC)**

Select "Save File" from the message below.



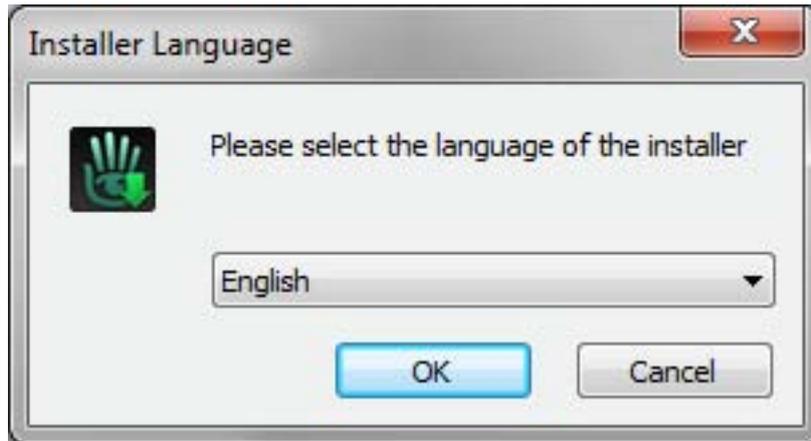
**Figure 12: Saving the download**

Double click the download.



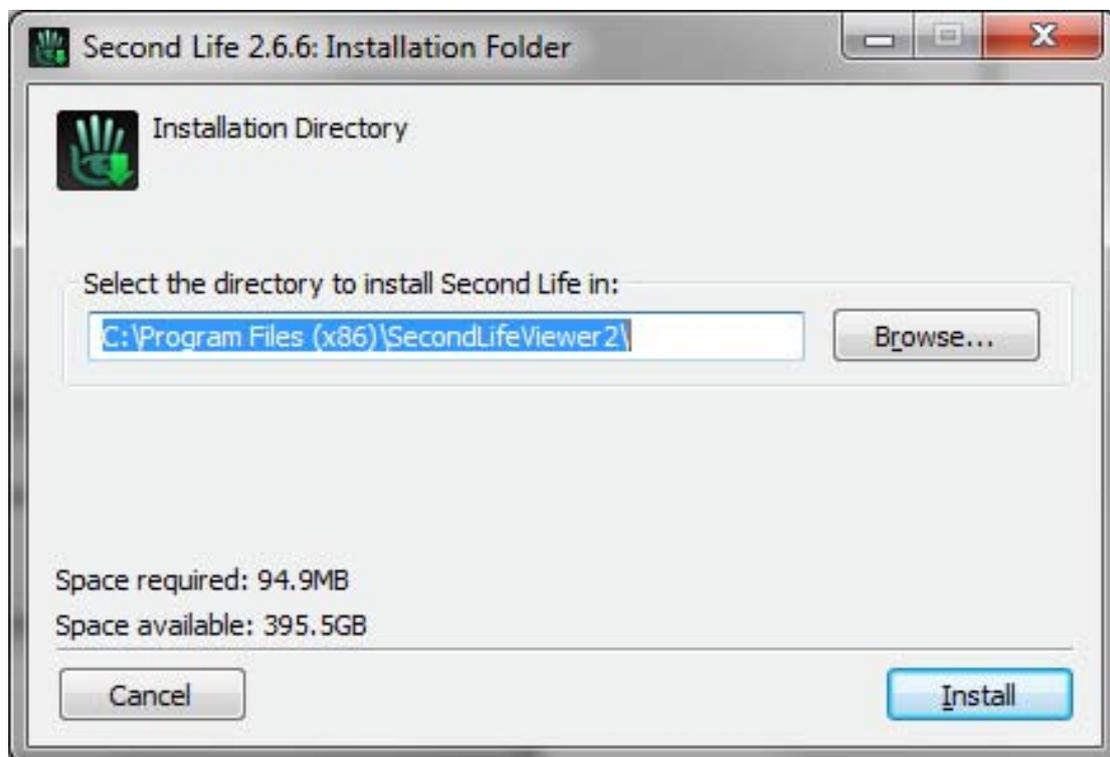
**Figure 13: Download folder**

The user is asked to select the language of the viewer.



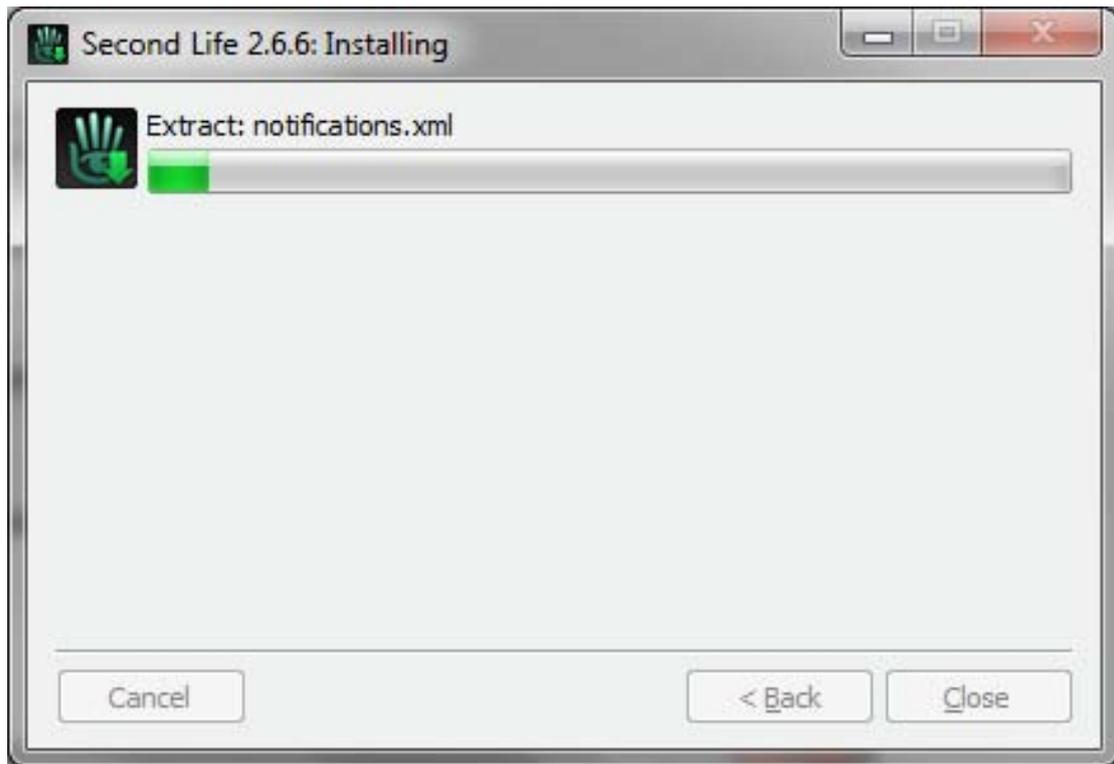
**Figure 14: Language selection**

Confirm the installation folder by selecting install.



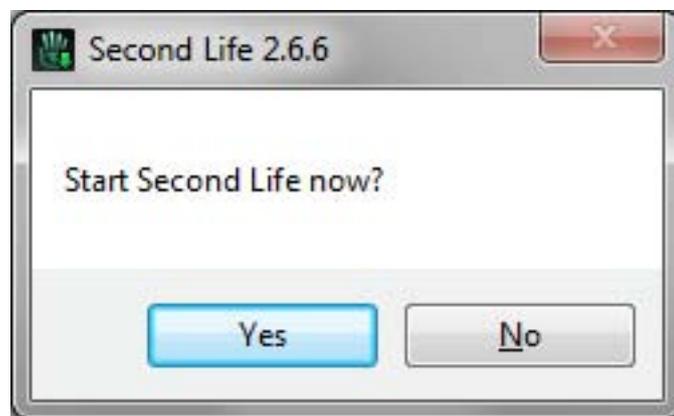
**Figure 15: Installation folder**

The Second Life viewer will now install.



**Figure 16: Installation of the Second Life viewer**

The user will be asked to confirm if they would like to start Second Life.



**Figure 17: Starting Second Life**

Once the password is entered users can select the login button to enter Second Life.

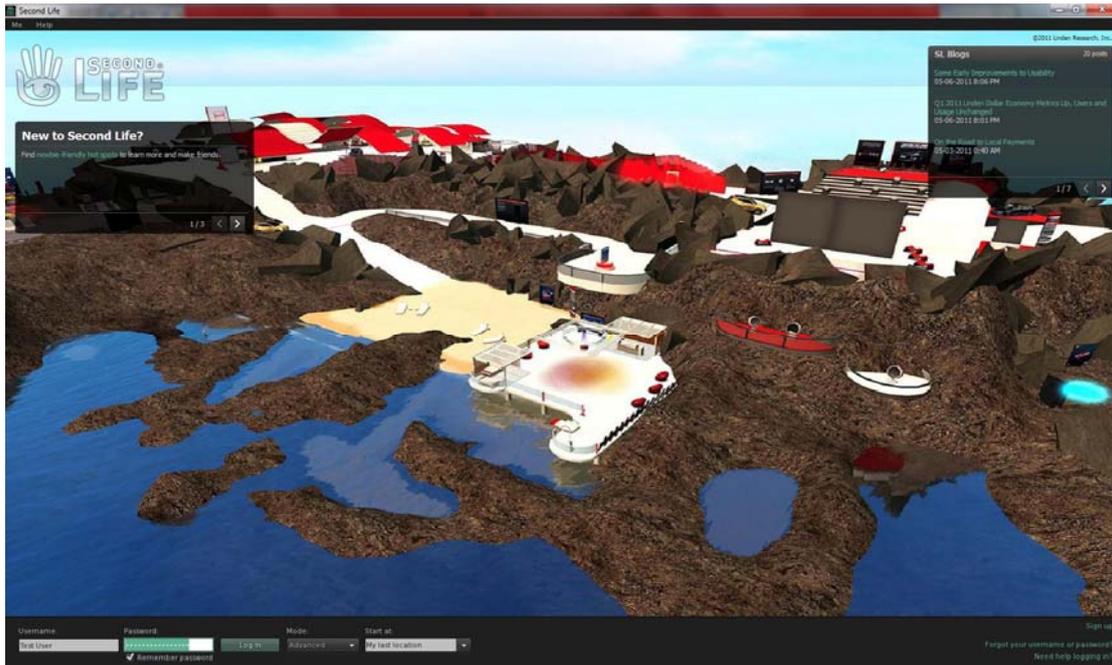


Figure 18: Second Life

## Step 2

Once an avatar has been registered the user can proceed with the purchasing on the island. Click <http://secondlife.com/land/> to view the land options.

This webpage will present the user with two options, developed land / undeveloped land. This document regards the creation of an undeveloped island; therefore the following steps refer to this purchase. Users should click the undeveloped land option.

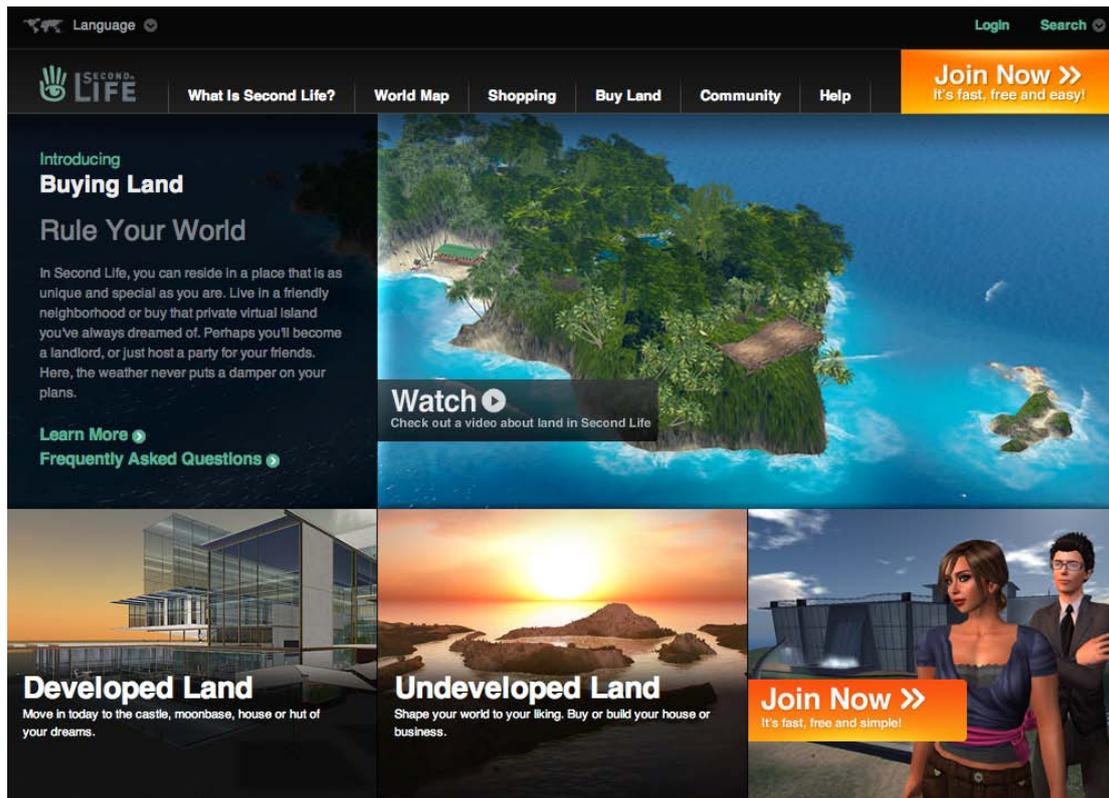


Figure 19: Buying land Second Life

Users will be asked for their username (i.e., Username Resident) and password.

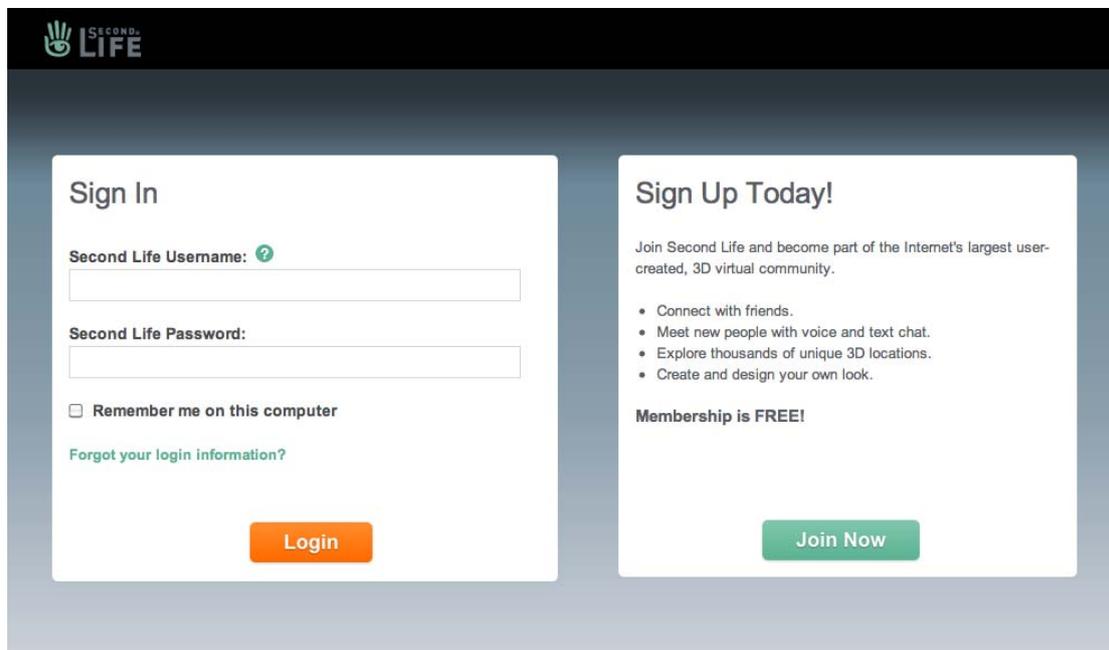
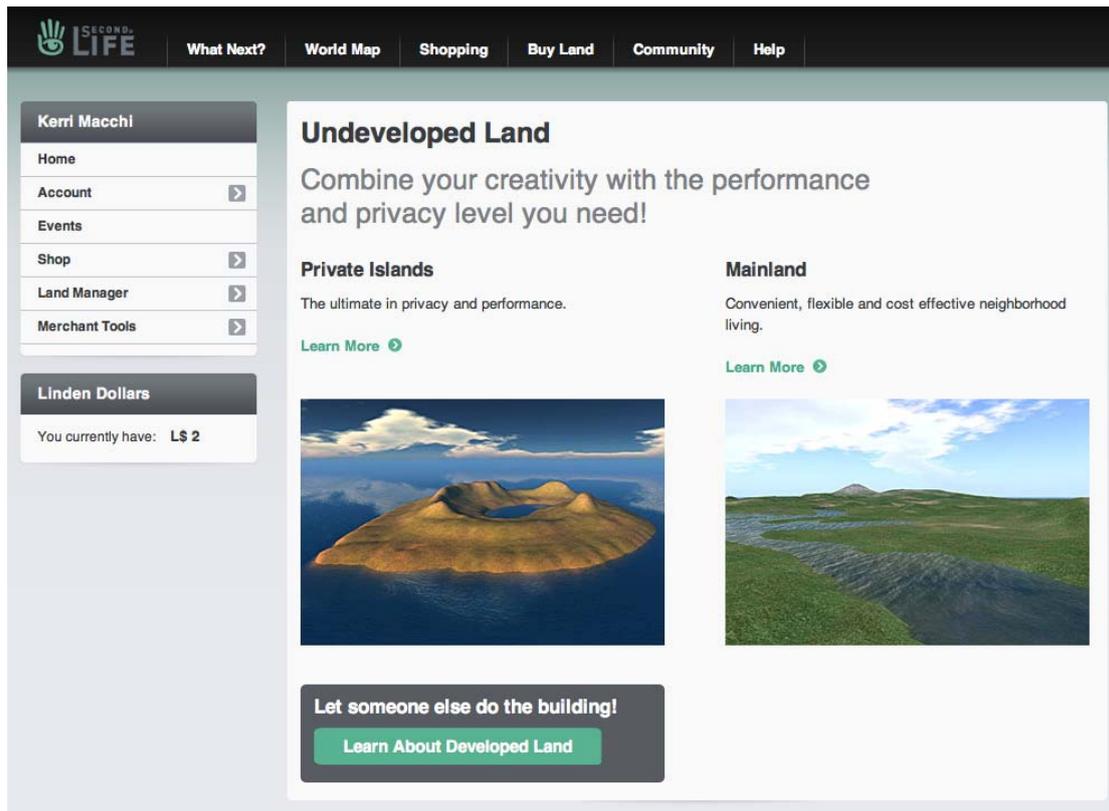


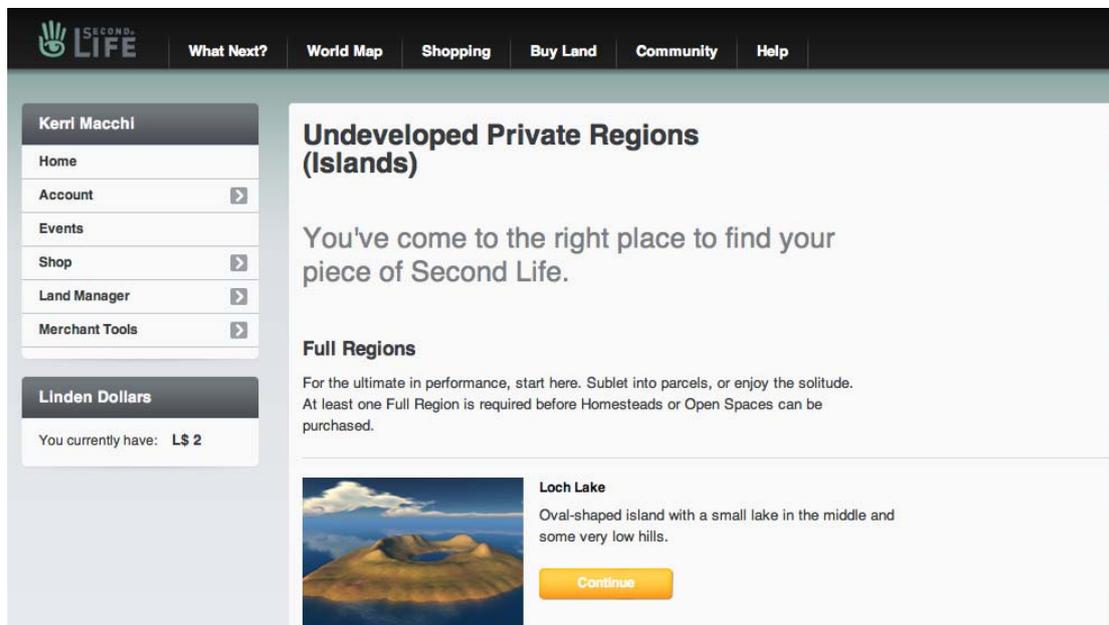
Figure 20: Sign in screen

Users will be asked to select from a private island (which is what will be documented) or a mainland island.



**Figure 21: Land options**

Once undeveloped land has been selected, initial layout should be chosen.



**Figure 22: Island layout**

Once a decision has been made in relation to the layout of the island, the next selections screen will provide land detail. The option selected at this stage should be full region.

The screenshot shows the 'Land Detail' page for 'Plain Plains' on the Second Life website. The page is divided into a left sidebar and a main content area. The sidebar includes a user profile for 'Kerri Macchi' with links to Home, Account, Events, Shop, Land Manager, and Merchant Tools. Below this is a 'Linden Dollars' section showing 'You currently have: L\$ 2'. The main content area features a large image of a flat, green terrain under a blue sky. Below the image, there are three columns of text describing different land purchase options: 'Full Region', 'Homestead', and 'Openspace'. Each column includes a description, pricing (Set Up Fee, Monthly Maintenance), and maximum prim limits. The 'Full Region' option is highlighted with an orange 'Choose Full Region' button. A note at the bottom of the 'Full Region' section states '\*VAT charges may apply'.

**Figure 23: Full region selection**

Upon selection the user will be asked to provide

- Region Name (which should be unique) *i.e.*, *Ulster INOCRE*
- Who the region is being bought on behalf of *i.e.*, *Educational Institution*
- The name of the organisation *i.e.*, *University of Ulster*
- The primary use of the island *i.e.*, *Training / Educational Class*

The region coordinates, are by default, assigned though these can be changed. This is described in the next stage.

LIFE
SECOND

What Next?
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## Name your land

### Plain Plains



Flat, green terrain terraformed at 30m height.

**Want Help?**  
Land specialists can answer your questions.\*

Chat Now

\*(Available Wed-Friday 8am-6pm Pacific Time)

#### Name Your Region

? Create a Region Name:  Check Availability

REGION NAME AVAILABLE!

Estate Names:  [change]

Note: Your estate name will be the same name as your region name unless you would like to edit it.

#### Region Location

Region Coordinates:  [change]

#### We'd like to get to know you better.

By answering the questions below, we'll be better able to get you the information you need to get the most out of your region. We will not share this information with any third party. [Read our privacy policy.](#)

I'm buying this region on behalf of:  ⌵

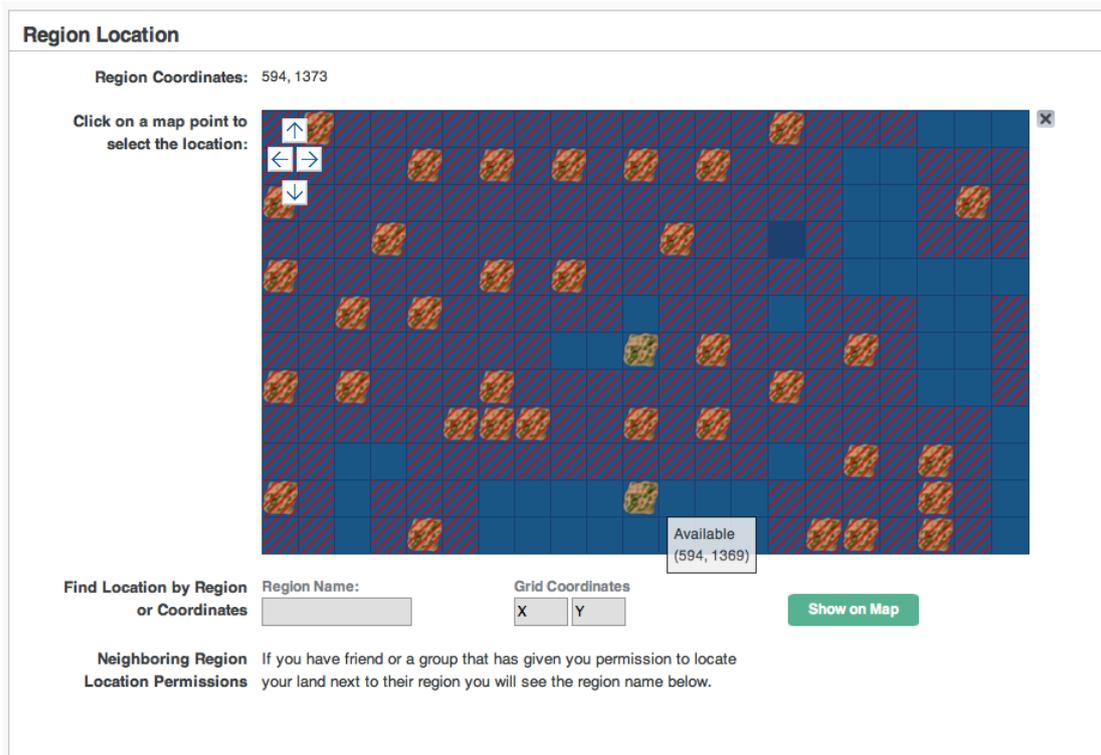
Your organization's name:

How do you or your organization plan to use this region PRIMARILY?  
 ⌵

Add to Cart

**Figure 24: Naming the land**

The region location refers to the position of the island on the Second Life map. This shouldn't be an issue if the user is purchasing an island for the first time, however, if a subsequent island is purchased users may wish to have other islands attached to current island or placed beside them. An example is given in figure 25 to highlight how a request was made for the three University of Ulster islands (which were bought at separate times) to be 'attached'. However just above these islands is the Ulster INCORE Island which was requested to be positioned just beside, but not attached to the University of Ulster islands. Essentially this means that avatars cannot teleport from any of the three University of Ulster Island but they can teleport between them.



**Figure 25: Naming the land**

The figure below shows the three University of Ulster islands which avatars can fly between and don't necessarily need to teleport. To the top left of these islands is the Ulster INCORE Island - positioned independently above the University of Ulster islands.



**Figure 26: Island positioning**

Once the fields have been filled in by the user through selecting add to cart (figure 24) the following window will be selected. This will verify the name of the island and provide the total price, with a VAT charge if applicable.

SECOND LIFE

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## Real Estate: Shopping Cart

[Continue Shopping](#)

Please review the items in your cart for accuracy. When you're ready, click the "Place Order" button only once to confirm and submit your order. You will be charged the amount shown below. The funds will be taken from any US\$ balance on your account and then the remainder will be charged to the payment method on file. If you do not have a sufficient US\$ balance on your account, you must provide payment information [here](#).

For help or questions about the Land Store, please [visit our FAQ](#).

**Want Help?**  
Land specialists can answer your questions.\*

[Chat Now](#)

\*(Available Wed-Friday 8am-6pm Pacific Time)



	Name	Coordinates	Type	Monthly Fee	Set Up Fee
<a href="#">Delete</a>	<b>Testing123 (Estate: Testing123123)</b>	598, 1374	Full Region	USD 295.00	USD 1,000.00
	VAT charge for Ireland at 21.00%			N/A	USD 210.00
				<b>TOTAL</b>	<b>USD 1,210.00</b>

[Place Order](#)

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**Figure 27: Shopping cart**

Once "Place the order" has been selected the billing information window will be presented to the user, this allows for VAT to be added (if applicable) as well as a number of payment options which include credit card and PayPal.

SECOND LIFE

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**Kerri Macchi**

Home

Account

- Account Summary
- Account History
- Account Statements
- Age Verification
- Transaction History
- Contact Information
- Scripted Agent Status
- Change Password
- Partners
- Billing Information**
- Change Membership Plan
- Cancel Account
- Voice Services

Events

Shop

Land Manager

Merchant Tools

**Linden Exchange**

You currently have: **L\$2**

Buy L\$ Manage

**Friends**

NAME	STATUS
Edison Riella Hypnotherapist (ahavah Merin)	online
Id Koba (Identity Euler)	online
Kate Miranda	online
Tuxedo Ninetails	online
Zirconium	online

## Billing Information: Kerri Macchi

**VAT ID**

We are required to collect Value Added Tax (VAT) for consumers of Second Life digital goods and services who reside in the European Union (EU). If you are a business and are reselling, or adding value to our product before providing it to a consumer, you are eligible to provide your EU-issued VAT ID number to be excluded from this assessment. Click [here](#) for more info.

[Add VAT ID](#)

**You have Credit Card billing information on file.**

**Credit Card**

[Delete and Update Credit Card Info](#)

**PayPal**

You need a Verified PayPal account to use this option.

[Delete and Continue to PayPal](#)

The PayPal monthly default limit for automatic billing agreements is USD250. If you intend to charge more than USD250, you must go to PayPal and raise that limit. Instructions to do so are in our Knowledge Base under the keyword search 'PayPal Limit.'

**Delete**

If you would like to delete your current payment information, please click this button.

**PLEASE NOTE:** Clicking this button will delete your payment information. You will need to place a new payment method on file before your next billing cycle.

[Delete Payment Information](#)

**Figure 28: Billing information**

Figure 29 previews the credit card payment option which requests billing information and payment method.

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[Community](#)
[Help](#)

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**Kerri Macchi**

Home

Account ▾

- Account Summary
- Account History
- Account Statements
- Age Verification
- Transaction History
- Contact Information
- Scripted Agent Status
- Change Password
- Partners
- Billing Information
- Change Membership Plan
- Cancel Account
- Voice Services

Events

Shop ▶

Land Manager ▶

Merchant Tools ▶

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**Linden Exchange**

You currently have: **L\$2**

[Buy L\\$](#) [Manage](#)

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**Friends**

NAME	STATUS
Edison Riella Hypnotherapist <small>(ahavah Merin)</small>	online

## Billing Information: Kerri Macchi

**Billing information**

Please enter your billing information below  
\* required field

Title

First name \*

Prefix surname

Last name \*

Company Name

Street name \*

Additional information

City \*

ZIP/Postal code \*

**Payment method**

**Credit Card / Debit Card**  
Credit Card payment through a GlobalCollect secure platform

Credit Card / Debit Card \*

Card No.: \*

Expiration date: \*

**Attention! Please make sure that all your information is entered correctly before submitting your payment.**

[Submit](#)

**Figure 29: Credit card payment**

Figure 30 previews the PayPal payment option.

## Linden Research, Inc.

**Add PayPal as a Payment Method** Payments by **PayPal**

Use PayPal as your payment method for your purchases from **Linden Research, Inc.** by clicking **Agree and Continue**. Secure Transaction 

Country:

First Name:

Last Name:

Credit Card Number:

Payment Type:  VISA  MasterCard  American Express  Discover/Novus

Expiration Date:  /  CSC:  [What's this?](#)

Billing Address:

City:

State:

ZIP code:

Home Telephone:

Email:  (This will be your PayPal login)

Create PayPal Password:  (8 characters minimum)

Confirm Password:

[Cancel](#) and return to Linden Research, Inc..

**ALREADY HAVE A PAYPAL ACCOUNT?**

Email:

Password:

Forgot [email address](#) or [password](#)?

**Figure 30: PayPal payment**

With the email address provided at the time of ordering the island, the user should be notified that the island is now visible in Second Life along with a Second Life URL, which when clicked will open Second Life and when the user enters their username and password they will be directly brought to the new island.

This concludes the process of purchasing an island from Linden Lab.